

# HONE

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## HONE Natural Stone Maintenance Guide

We source our Natural Stone from quarries and premium suppliers all over the world. As a natural product, each type of stone has varying characteristics that need to be considered as part of a maintenance regime for the stone. We recommend following this general maintenance guide.

### 1. General Cleaning Procedures

#### Daily Cleaning

- Use pH-neutral cleaners: Avoid harsh or acidic cleaners that can etch or dull the surface.
- Soft tools only: Use a soft microfiber cloth, sponge, or mop for cleaning. Avoid abrasive scrubbers.
- Warm water: A solution of warm water and a mild, pH-neutral dish soap is ideal for routine cleaning.
- Dry thoroughly: After cleaning, wipe the surface dry to prevent water spots and streaks.

#### Spill Management

- Clean immediately: Promptly wipe up spills to prevent staining, especially from acidic substances like lemon juice, vinegar, wine, or coffee.
- Blot, don't wipe: For spills, blot gently to avoid spreading.

### 2. Maintenance Tips

#### Sealing

- Apply sealant: Natural stone is porous and benefits from periodic sealing to enhance stain resistance. For recommendations regarding sealing please email [info@honesurfaces.com.au](mailto:info@honesurfaces.com.au).

#### Avoiding Damage

- Use trivets and coasters: Protect the stone from extreme heat and scratches by using trivets under hot pots and pans and coasters under drinks.
- Avoid heavy impacts: Prevent chips and cracks by handling heavy items with care near the stone.
- Use cutting boards: Always use a cutting board when preparing food to avoid scratching the surface.

### **3. Stain Removal**

- HONE has existing relationship with Stone care service providers. For specific stain removal information please contact [info@honesurfaces.com.au](mailto:info@honesurfaces.com.au) and we will put you in touch.

### **4. Special Considerations for Each Stone Type**

#### Marble and Limestone

- These stones are more sensitive to acids. Avoid acidic cleaners and be extra cautious with acidic foods and beverages.

#### Granite

- Granite is highly durable but still benefits from regular sealing to prevent staining.

#### Quartzite and Dolomite

- These stones are harder and more scratch-resistant but still require sealing for optimal protection.

#### Travertine

- Use a stone-specific filler for any natural pits or holes to prevent dirt accumulation. Avoid abrasive cleaning tools.

### **5. Long-Term Care**

#### Professional Maintenance

- Professional cleaning and sealing services can ensure the best results.

#### Routine Inspection

- Periodically inspect your stone for chips, cracks, or dullness. Address issues early to prevent further damage.

#### **More Information**

Please note, the information contained within this maintenance guide is general information only and does not provide and guarantee or warranty for products purchased from HONE. For additional support or product-specific information, please contact our customer service team at [info@honesurfaces.com.au](mailto:info@honesurfaces.com.au).